

General Information

Quick notes for travellers



TIME ZONE

Singapore's time zone is UTC+08:00. There is **no daylight-saving time**.



CLIMATE

Singapore has a daily temperature typically within the range of 25-35°C, frequent heavy rainfall, and high humidity. Indoor environments, including the conference venue, are typically air-conditioned. Visitors are advised to bring an umbrella in the case of rain and a light jacket for indoor areas.



CURRENCY

Singapore's official currency is the **Singapore Dollar** (SGD or S\$). SGD1.00 is typically valued around 0.70-0.80 USD. Money changing services can be found at Singapore Changi Airport and malls around Singapore. Foreign currencies are generally **not** accepted for everyday transactions.



WATER

Singapore's tap water meets international safety standards and is **safe to drink**. Bottled water is also widely available for purchase at supermarkets, convenience stores, drinks stalls in the local hawker centres and food courts.



ELECTRICITY AND POWER SUPPLY

Singapore uses the Type G electrical sockets, which has three rectangular prongs arranged in a triangular pattern.



This is the same 3-pin, square-pin British BS-1363 type power outlets used in the United Kingdom (UK) and several other countries.

Voltage: 220-240 volts AC (standard voltage)

Frequency: 50 HZ

Amperage: Commonly 13A (13A 3-pin fused mains plug)

Visitors from countries with different voltages (e.g., US, Canada, Japan) or use different plug types (such as Type A, B, C, or I) are advised to check the voltage compatibility of their devices with Singaporean wall sockets and will need a plug adapter to use their electronic devices.

Many hotels also provide universal outlets or adapters, but bringing your own is recommended. Adapters and travel converters can also be easily purchased at the airport, electronics stores, and convenience shops across Singapore.



NAVIGATING SINGAPORE



Public Transport Network

Singapore's public transport is known for its efficiency, punctuality, and extensive coverage. Singapore's public rail network, known as Mass Rapid Transit (MRT), is complemented by a public bus network. Maps of the rail network are available at the [Land Transport Authority website](#) (LTA). You can download the [LTA Interactive Map](#) or the [SMRT Journey Info](#).

Information on payment options are available at the [Singapore Tourism portal](#). Please refer to the Conference Venue page for directions to the conference venue via public transport. Visitors may also plan their route using Google Maps.



Ride Hailing and Taxis

Taxis in Singapore can be flagged down on the street or hired at taxi stands. Taxi charges are metered, with various surcharges applied depending on the time, origin, destination, and route of the trip. Visitors may also consider ride-hailing applications from taxi services and other companies, including [Grab](#), [Tada](#), [Gojek \(iOS/Android\)](#), [Ryde](#), and [ComfortDelgro](#).

DIGITAL CONNECTIVITY



Cellular Network

Singapore's 3 main cellular network providers, Singtel, M1, and StarHub, offer island-wide 5G coverage. For phone calls, Singapore's international calling code is (+65).



Wi-Fi Network

Singapore has public Wi-Fi access at many locations through the Wireless@SG network. Users may refer to the [Infocomm Media Development Authority website](#) for more information on connecting to the Wireless@SG network and coverage locations. Please refer to the Conference Venue page for information on Wi-Fi connectivity at the conference venue.

ADDITIONAL INFORMATION



Tipping Etiquette

Tipping is generally not expected in Singapore, although customers may be charged a 9% Goods and Services Tax (GST) and a 10% Service Charge. Visitors to Singapore may be eligible for a GST refund under the [Tourist Refund Scheme](#).



Smoking

Smoking is prohibited in many areas in Singapore, including most indoor areas, parks, and public transport facilities. Smoking is also prohibited across the entire National University of Singapore (NUS) campus, including at University Town (UTown), as it is a smoke-free campus. There are no designated smoking areas on campus, and smoking is prohibited in both indoor and outdoor areas.

Individuals caught smoking in a prohibited place are liable to pay a fine of up to SGD1,000. Vaping and e-cigarettes are banned in Singapore. Visitors may refer to the [National Environmental Agency website](#) for information on smoking prohibition in Singapore.



Emergency Contact Numbers

Police: 999

Ambulance Services: 995 for emergencies (1777 for non-emergencies)



Further Enquiries

Conference attendees with further enquiries may reach out to the conference secretariat at secretariat@bishac2026.com.